Q: Why do I not get an IP address when using a WIFI connection?

A: Please make sure that when you connect your SmartCube SC-300W to your WIFI network. Your SSID (wifi network name) does not have a "space" in the name.

For example when your wireless SSID is " wireless name" then you will not be able to receive a IP address . When you change the SSID to for example "wireless-name" then you will be able to make a valid wifi connection and get a IP address.